

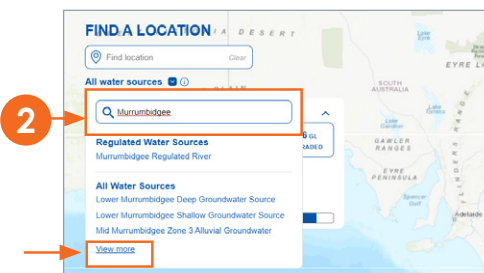
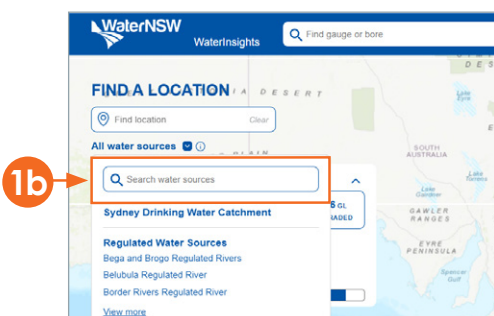
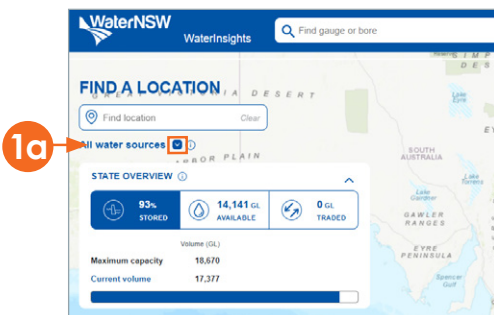


The NSW Department of Climate Change, Energy, the Environment and Water (NSW DCCEEW) have announced a temporary increase to commence-to-pump thresholds for licence holders within the Murrumbidgee I and II water sources. If licence holders within these water sources would like to access water during this time, they must first check which restrictions are in place.

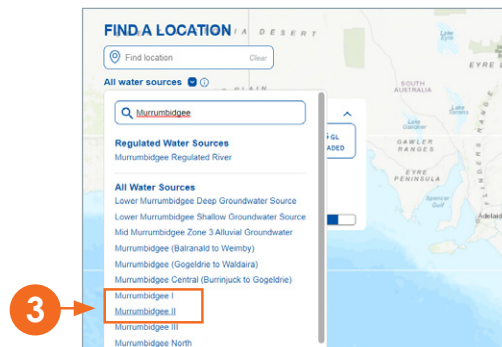
This how-to guide will explain how to find updates in WaterInsights and check the daily flow rate to determine if water can be accessed before licence holders commence-to-pump.

### Find your water source

1. On the home page of [WaterInsights](#), click on the blue drop-down button next to 'All water sources', to use the 'Search water source' function.
2. Enter 'Murrumbidgee'. When the results appear, click on 'View more'.



3. Select your water source, either 'Murrumbidgee I' or 'Murrumbidgee II'.



**Please note:** Your water access licence nominates your water source and the flow reference point that applies to you.

## Check announcements

- Once you select your water source, you will see a selection of tabs appear. Click on the 'UPDATES' tab and under the heading 'TEMPORARY RESTRICTIONS', read the text explaining the temporary increase to commence-to-pump thresholds.

**4** → UPDATES ALLOCATION GAUGES TRADING HISTORICAL RULES

**MURRUMBIDGEE I UPDATES**

ALL ▾

**Murrumbidgee I and II Access Announcement\_WaterNSW\_final draft Nov Jan 2024**

TEMPORARY RESTRICTIONS  
Murrumbidgee I and II Access Announcement WaterNSW Jan 2024

[View update](#)

**MURRUMBIDGEE I AND II ACCESS ANNOUNCEMENT\_WATERNSW 2023 SEP TO NOV**

TEMPORARY RESTRICTIONS 01 Sep 2023

An announcement is made under a section 324 order (temporary water restriction) from 1 September to 30 November affecting unregulated access licence holders in the Murrumbidgee I and II water sources only. Details of raised commenced-to-pump thresholds at Murrumbidgee I (Mittagang Crossing Gauge No 410033) and at Murrumbidgee II (Billilindra Gauge No. 410050) are included in the notification.

[View update](#)

**Commence-to-pump Guide**

WATER AVAILABILITY 10 Jul 2023

[View update](#)

**5** → [See Rules](#)

**TEMPORARY RESTRICTIONS**

**MURRUMBIDGEE I AND II ACCESS ANNOUNCEMENT\_WATERNSW\_FINAL DRAFT NOV JAN 2024**

04 Nov 2023  
Murrumbidgee I and II Access Announcement WaterNSW Jan 2024

**SCHEDULED EVENTS**

There are no current events.

- Click the link 'See Rules' to **download and open** the document: 'Murrumbidgee I and II Water Sources - Access Announcement PDF'.

## Find your river gauge

- Next, select the 'GAUGES' tab, and view the flow reference point that applies to you: 'Murrumbidgee River at Mittagang Crossing (410033)' or 'Murrumbidgee River to Billilindra (410050)'. Please make note of the timestamp listed when you start pumping.

**6** → UPDATES ALLOCATION GAUGES TRADING HISTORICAL RULES

**RIVER AND GROUNDWATER DATA IN MURRUMBIDGEE II**

REFRESH

LIST VIEW ▾

**RIVER GAUGES**

Site No.	Location	Map view	Flow rate (ML/day)	Level (m)	Dissolved Oxygen (mg/L)	Updated	Flow rate forecast
410033	Murrumbidgee River at Mittagang Crossing		278	0.52	-	11:05 10 Jul 23	▾
410050	Murrumbidgee River at Billilindra		402	1.04	-	11:05 10 Jul 23	Available ▾
410141	Micaligo Creek at Michelago		9.27	0.37	-	11:05 10 Jul 23	▾

## Determine commence-to-pump

7. Check the flow rate and **compare to** the 'Murrumbidgee I and II Water Sources - Access Announcement PDF'.

For customers to be allowed to pump, the **current flow rate (ML/day) (A)**, must be higher than what is listed in Table 1 of the 'Murrumbidgee I and II Water Sources - Access Announcement PDF' (B) for the corresponding date. **\*\*Ensure you are comparing today's date and the same flow reference points.**

Site No.	Location	Map view	Flow rate (ML/day)	Level (m)	Discoloured Oxygen (mg/L)	Updated	Flow rate forecast
410033	Murrumbidgee River at Mittagang Crossing		278 <b>A</b>	0.52	-	11:05 10 Jul 23	
410050	Murrumbidgee River at Billilngira		802	1.84	-	11:05 10 Jul 23	variable
410141	Micalgo Creek at Micalgo		9.27	0.37	-	11:05 10 Jul 23	
41000272	Murrumbidgee River upstream of Micalgo Creek		523	2.13	-	11:05 10 Jul 23	
41001702	Upstream Angle Crossing		514	1.66	-	11:05 10 Jul 23	

**Example 1:** River gauge flow rate for Murrumbidgee River at Mittagang Crossing (410033)

**Murrumbidgee I and II Water Sources - Access Announcement**

Effective Date of Access Announcement: Monday, 10 July 2023 to Thursday 31 August 2023

Note: This announcement is made under a section 324 order (temporary water restriction) affecting unregulated access source holders in the Murrumbidgee I and II water sources only. See the Temporary Water Restrictions page to view the section 324 order <https://www.industry.nsw.gov.au/water/allocations-availability/temporary-water-restrictions>

Table 1: Raised commence-to-pump thresholds for Murrumbidgee I and II water sources

Date	Murrumbidgee I (Mittagang Crossing gauge No. 410033)	Murrumbidgee II (Billilngira gauge No. 410050)
10-Jul	260	215
11-Jul	815	560
12-Jul	975	860
13-Jul	760	805
14-Jul	530	605
15-Jul	375	425
16-Jul	220	235
17-Jul	220	235
18-Jul	220	235
19-Jul	135	130
20-Jul	135	130
21-Jul	135	130

Site No.	Location	Map view	Flow rate (ML/day)	Level (m)	Discoloured Oxygen (mg/L)	Updated	Flow rate forecast
410033	Murrumbidgee River at Mittagang Crossing		278	0.52	-	11:05 10 Jul 23	
410050	Murrumbidgee River at Billilngira		802 <b>A</b>	1.84	-	11:05 10 Jul 23	
410141	Micalgo Creek at Micalgo		9.27	0.37	-	11:05 10 Jul 23	
41000272	Murrumbidgee River upstream of Micalgo Creek		523	2.13	-	11:05 10 Jul 23	
41001702	Upstream Angle Crossing		514	1.66	-	11:05 10 Jul 23	

**Example 2:** River gauge flow rate for Murrumbidgee River to Billilngira (410050)

**Murrumbidgee I and II Water Sources - Access Announcement**

Effective Date of Access Announcement: Monday, 10 July 2023 to Thursday 31 August 2023

Note: This announcement is made under a section 324 order (temporary water restriction) affecting unregulated access source holders in the Murrumbidgee I and II water sources only. See the Temporary Water Restrictions page to view the section 324 order <https://www.industry.nsw.gov.au/water/allocations-availability/temporary-water-restrictions>

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18-Jul	220	235
19-Jul	135	130
20-Jul	135	130
21-Jul	135	130

Murrumbidgee I and II Water Sources - Access Announcement PDF

### Summary

**\*\*Comparing today's date and same flow reference point:**

#### If $A > B$ = Commence-to-pump

If the current **flow rate (ML/day) (A)** shown on screen in the 'GAUGES' tab is **higher** than what is listed in the 'Murrumbidgee I and II Water Sources - Access Announcement PDF' (B) for today then customers are allowed to pump.

For example, 278 (A) is higher than 260 (B), customers can commence-to-pump.

#### If $A = B$ = Do not pump

#### If $A < B$ = Do not pump

If the current **flow rate (ML/day) (A)** shown on screen in the 'GAUGES' tab is **equal to or lower** than what is listed in the 'Murrumbidgee I and II Water Sources - Access Announcement PDF' (B), then customers are not allowed to pump.

### FAQs



#### What should I do if I am not able to access the flow data on WaterInsights?

If flow data is not available on [WaterInsights](#) at the required gauge, please contact our Customer Service Centre on [1300 662 077](tel:1300662077) as they may be able to resolve your access to the required flow data.

If flow data is not available after contacting our Customer Service Centre, you will need to obtain written approval from the NSW Department of Climate Change, Energy, the Environment and Water (NSW DCCEEW) prior to extracting water. To obtain approval, email [Eugene.Moore@dpie.nsw.gov.au](mailto:Eugene.Moore@dpie.nsw.gov.au) to request written approval prior to taking water.

### More information

Contact our Customer Service Centre on [1300 662 077](tel:1300662077) or email [Customer.Helpdesk@waternsw.com.au](mailto:Customer.Helpdesk@waternsw.com.au)